Discrimination is Against the Law

Peak Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex. Peak Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Peak Health:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services in a timely manner to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, braille, audio, accessible electronic formats, other formats)
- Provides free language assistance services in a timely manner to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Peak Health's Civil Rights Coordinator:

CivilRightsCoordinator@peakhealth.org

If you believe that Peak Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Peak Health
ATTN: Appeals and Grievances Department
Civil Rights Coordinator
1085 Van Voorhis Rd, Suite 300

Morgantown, WV 26505
1.833.569.7325
TTY Users Call: 711
Fax: (304) 974-3191
CivilRightsCoordinator@peakhealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available on Peak Health's website: https://peakhealth.org/aca/