

Introducing On-Demand Virtual Urgent Care – Care When You Need It

How It Works

- 1 Log in to your MyWVUChart or MyPeakChart Member Portal or mobile app.
- 2 Select On-Demand Urgent Care to start a virtual visit.
- 3 Get care fast — no appointment needed.

Why You'll Love It

- WVU Medicine providers available 8a to 8p, 363 days per year-including nights, weekends, and most holidays (unavailable on Thanksgiving and Christmas)
- National and after hour services provided by Teladoc*
- Covered for Peak Health members
- Convenient and affordable
- Connected care — visit summaries are shared with your Primary Care Provider

Brought to you by:



Peak Health is excited to partner with WVU Medicine to announce our new **On-Demand Virtual Urgent Care service** — giving members fast, convenient access to high-quality care from the comfort of home.

Through this new offering, members can connect with a licensed clinician anytime for non-emergency medical needs such as:

- ✓ Coughs, colds, and flu symptoms
- ✓ Sinus infections or sore throats
- ✓ Skin rashes or allergic reactions
- ✓ Urinary tract infections
- ✓ Minor injuries and more

Questions?

1-833-569-7325

*Based on applicable plan design