

Data Sources

Peak Health updates directory information about practitioners (physician and other healthcare practitioners) and providers (hospitals/facilities) when new information is submitted by the practitioner or provider. The directory is updated three times per week. Information regarding hospital and facility accreditation is updated upon expiration. Information about practitioner training, board certification, and licensure is confirmed through the credentialing process. The initial credentialing process includes verification with the issuing body or the state that issued the license. Data validation occurs at least every 36 months after initial credentialing.

Accepting new patients

This information is self-reported by the practitioner. It is not verified by Peak Health. Any restriction on age limitations and/or accepting or not accepting new patients will be reflected in the directory. This information is validated at least every 36 months.

Accreditation

The information is verified directly with the accrediting agency before it is displayed in the directory. Accreditation is verified at least every 36 months thereafter.

Board Certification

Board certification is updated upon notification from the practitioner and is verified through the American Board of Medical Specialties (ABMS) or its member boards, the American Osteopathic Association (AOA), Royal College of Canada, and/or any other NCQA approved verification source prior to adding to the directory. The information is verified at least every 36 months thereafter.

Facility Name

This information is self-reported by the practitioner/provider and updated upon notification. It is not verified by Peak Health. This information is validated at least every 36 months.

Facility Location

This information is self-reported by the practitioner and updated upon notification. It is not verified by Peak Health. This information indicates the location(s) where services are provided. This information is validated at least every 36 months.

Gender

This information is self-reported by the practitioner and updated upon notification. It is not verified by Peak Health. This information is validated at least every 36 months.

Hospital Affiliations

Admitting privileges at the practitioners admitting facilities are verified with the facility at initial credentialing and re-verified at least every 36 months thereafter.

Languages spoken by the practitioner and/or office staff

The languages displayed in the directory are self-reported by the practitioner and updated upon notification. This information is not verified by Peak Health. This information is validated at least every 36 months.

Practitioner Name

This information is self-reported by the practitioner and updated upon notification. It is not verified by Peak Health. This information is validated at least every 36 months.

Medical Group Affiliation

This information is self-reported by the practitioner and updated upon notification. It is not verified by Peak Health. This includes any medical groups with whom the practitioner/provider has a professional relationship. This information is validated at least every 36 months.

Office Locations and Phone Numbers

This information is self-reported by the practitioner and updated upon notification. It is not verified by Peak Health. This information includes the location(s) where the practitioner provides services. This information is validated at least every 36 months.

Specialty

This information is verified directly with the appropriate entity. The practitioner's specialty is self-reported. The practitioner's specialty listing in the directory is based on the verification of training and/or board certification in that specialty. This information is re-verified at least every 36 months.