



Dear Provider,

This letter is to communicate to you our decision to move into a strategic partnership with Availity® to serve as our designated EDI Gateway effective 12/4/2023. We are committed to ensuring that our providers receive continued quality service, and as part of that commitment, we will provide you with transparency throughout this transition. As previously noted, this migration to Availity will be seamless to most of our providers. For those using clearinghouses or vendors to submit healthcare transactions, this will all happen behind the scenes, and you will only need to register with Availity if you want to take advantage of additional tools available to you, or you would like to have Availity start delivering your ERAs.

**Please see noted impacts below:**

For any Provider using a clearinghouse or vendor to submit transactions to Peak Health today, Peak Health and Availity are working with your trading partner to update the connections.

**When will Peak Health move to Availity and what do I need to do?**

<b>Provider Submission Type</b>	<b>What do I need to do?</b>	<b>When will it happen?</b>
You submit EDI Transactions through a clearinghouse or Trading Partner today.	No action needed for EDI transactions. Your Clearinghouse or Trading Partner will need to make the necessary changes to update the connections for Availity submission. Register on the Availity portal for additional tools (optional).	Beginning in late November more information to follow.
You submit EDI Transactions directly to Peak Health today (not using a clearinghouse or Trading Partner).	Your PMS vendor or your IT department will need to adjust the EDI routing (see info below). Register on the Availity portal for additional tools and re-enroll with Availity for ERAs as needed.	Beginning in late November more information to follow.
You submit Transactions to Peak Health using a manual upload via FTP	Register on the Availity portal to gain access to the Availity tool.	Beginning in late November more information to follow.

Starting 12/04/23, the following transaction types will be migrated to Availity. Peak Health Payer Names and Payer IDs are not changing.

Payer Name	Payer ID	Transactions	Date Available
Peak Health / Peak Medicare Advantage	PEAK0	837 I, P Claim Submission	12/01/23
Peak Health / Peak Medicare Advantage	PEAK0	835 Electronic Remittance Advice	12/01/23
Peak Health / Peak Medicare Advantage	PEAK0	270/271 Eligibility and Benefits	12/01/23
Peak Health / Peak Medicare Advantage	PEAK0	276/277 Claim Status	12/01/23
Peak Health / Peak Medicare Advantage	PEAK0	275, 277 RFAI Claim Attachment	12/01/23

### Existing Availity Trading Partners

Reminder: If you are currently sending EDI Transactions for other Health Plans via a secure FTP account with Availity, follow your standard business process to work with Peak Health. If you need assistance, please refer to the resources in this [EDI Quick Start Guide for Availity](#).

Loop	Field	Field Description	837 Professional
Header	ISA05	Sender ID Qualifier	01
Header	ISA06	Sender ID	030240928 or please define value
Header	ISA07	Receiver ID Qualifier	ZZ
Header	ISA08	Receiver ID	Please define value
Header	GS02	Application Sender Code	Repetition separator ( ^ ) or other. Please specify
Header	GS03	Application Receiver Code	030240928 or please define value
1000A	NM109	Submitter ID	HIPAA compliant identifier of the submitter's choice (TIN, Duns, etc.), otherwise default to 999999999
1000B	NM103	Receiver Name	Health Plan's Receiver Name
1000B	NM109	Receiver ID	Health Plan's Receiver ID
2010BB	NM109	Payer ID	Existing Payer ID from chart listed above

## Updated submission information

After the transition to Availity, Providers should use the listed payer information above to update Management Systems.

## New to Availity?

If you do not already have an Availity Account, we encourage you to register now and beat the rush.

1. Go to [www.availity.com](http://www.availity.com)
2. Click **Register** and complete the process. For registration guidance or tips, we recommend you refer to the following resource prior to starting your registration application:
  - [Register and Get Started with Availity Portal microsite](#)
  - [EDI Quick Start Guide for Availity](#)
  - [Submitting a Claim on Availity Essentials](#)

## Get to know Availity

To learn more about Availity, please access the [welcome page](#) for more information.

Thank you in advance for your commitment to a smooth transition. If you have any questions, please contact [Peakprovider@Peakhealth.org](mailto:Peakprovider@Peakhealth.org) and your area Network Service Consultant will contact you.

Sincerely,



Kim Rogers

VP of Provider & Network Services